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On the Mend. Revolutionizing Healthcare to Save Lives and Transform the Industry brings Chasm to reality. For leaders who wish to gain a real "feel" for what "top-down, bottom-up redesign of health care" entails at the local and regional level, this book is an essential guide.

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On the Mend ThedaCare in Wisconsin is a mid-sized, not for profit healthcare provider with hospitals, clinics and nursing homes. ThedaCare has 20.000 hospital admissions each year. Toussaint describes its lean journey (2002-2009) in the book On the mend - revolutionizing healthcare to save lives and transform the industry.

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In "On the Mend: Revolutionizing Healthcare to Save Lives and Transform the Part case study, part manifesto, this groundbreaking new book by a doctor and a healthcare executive uses real-life anecdotes and the logic of lean thinking to make a convincing argument that a revolutionary new kind of healthcare — lean healthcare — is urgently needed and eminently doable.

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